



# RIKASH RAZIK

## IT SPECIALIST

Dedicated IT professional with experience in software development, IT support, and project handling. Skilled in resolving technical issues, managing systems, and building websites. Seeking to contribute my expertise and grow within a dynamic team.



[github.com/RikashRazik](https://github.com/RikashRazik)



[www.rikashrazik.com](http://www.rikashrazik.com)

## GET IN TOUCH

### LinkedIn

[linkedin.com/in/rikashrazik/](https://linkedin.com/in/rikashrazik/)

### Mobile

+965 9696 8462

+91 994 777 1344

### Email

[rikashrazik@gmail.com](mailto:rikashrazik@gmail.com)

### Website

<https://rikashrazik.com/>

## AREAS OF EXPERTISE

- IT Support & Troubleshooting
- Web Development
- Project & Team Management
- Shopify, WordPress
- Server & Hosting Setup
- Email & DNS Management
- Server & Hosting Setup
- User Support & Issue Resolution

## OTHER SKILLS

- Good communication
- Team management
- Fast learner
- Basic networking
- Works well under pressure

## PROJECT LINKS

- <https://techtadd.co.uk/>
- <https://wizardalliance.co.uk//>
- <https://houseofspells.co.uk/>
- <https://coolbritannia.com/>

## REFERENCES

Available on request

## WORK EXPERIENCE

### IT ENGINEER - VIRTUS NATIONAL 2024 - PRESENT

- Supported company-wide IT operations and provided day-to-day technical assistance.
- Handled system setups, network-related tasks, and internal support for software and hardware issues.
- Completed various IT-related projects, including contributing to the Sierra Project for catalogue management.

### TECHNICAL TEAM HEAD - TECHTADD UK -2022 - 2024

- Led development projects and managed a remote technical team.
- Delivered websites and digital platforms for UK-based clients using Shopify, WordPress, and custom code.
- I talked with teams and clients to make sure that technical delivery is smooth.

### IT MANAGER - CRYSTAL ARABIA - SAUDI ARABIA

- Managed IT operations and assisted with technical tasks across departments.
- Developed and maintained websites and digital product catalogues.
- Provided technical support and handled routine system and hosting-related issues.

### FULL STACK DEVELOPER 2021

- S&S IT Solutions, Thrissur Kerala | Oct 2021 - Oct 2022

### JUNIOR SOFTWARE ENGINEER 2021

- Worksbot Applications, Chennai | March - Aug 2021

## ACADEMIC HISTORY

- B.E. Computer Science Engineering (Passed With 7.5 GPA) - RVS College of Engineering & Technology (Anna University, Chennai)

## LANGUAGES KNOWN

- English, Malayalam, Tamil, Hindi, Arabic